



Wincanton
Town Council



Town Hall
Market Place
Wincanton
Somerset
BA9 9LD

Tel: 01963 31693

Email: townclerk@wincantontowncouncil.gov.uk

WEBSITE ACCESSIBILITY STATEMENT

Accessibility Statement for wincantontowncouncil.gov.uk

This website is run by Wincanton Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We believe this website is accessible as possible. Should you find any non accessible content please make contact with Wincanton Town Council who will endeavour to rectify the issue as soon as possible.

What do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email townclerk@wincantontowncouncil.gov.uk
- Call 01963 31693
- Write to us at: Wincanton Town Council, Town Hall, Market Place, Wincanton, BA9 9LD

We'll consider your request and get back to you within 5 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements please contact the Town Clerk on the details provided.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the Accessibility Regulations). If you're not happy with how we respond to your complain, contact the [Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Find out how to contact us wincantontowncouncil.gov.uk

Technical information about this website's accessibility

Wincanton Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliance below.

Non accessible content

We believe the content on this website is accessible. Should you find any non accessible content please make contact with Wincanton Town Council who will endeavour to rectify the issue as soon as possible.

Non compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information, This fails WCAG2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by April 2024. When we publish new content we'll make sure our use of images meets accessibility standards.

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards, for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.

Some of our PDF's and Word documents are essential to providing our services. For example we have PDFs with information on how users can access our services, and forms published as Word documents.

These accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they're not essential to providing our services. For example, we do not plan to fix any of the minutes and agendas. However, any older documents can be required in printed form as required.

Any new PDFs and Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 25th April 2023. This test was carried out by Emma Curtis, Town Clerk and Jimmy Flynn – Jimmy Flynn Web Services.

We used this approach to test the website Wave Web Accessibility Evaluation Tool.

We tested:

Sample pages of our website wincantontowncouncil.gov.uk

Adopted by Full Council Monday 22nd May 2023